IBM WebSphere Cast Iron Introduction and Technical Overview

IBM WebSphere Cast Iron Cloud Integration enables companies to integrate applications, regardless of whether the applications are located on-premise or in public or private clouds.

This IBM® Redpaper™ provides an overview of the core components and use of WebSphere Cast Iron Standard and Enterprise editions and includes a brief introduction to the Express edition. It covers the use of the following form factors:

- The virtual appliance, WebSphere Cast Iron Hypervisor Edition
- The physical appliance, WebSphere DataPower Cast Iron Appliance XH40
- The multi-tenant cloud service, WebSphere Cast Iron Live
Integrating cloud applications

Cloud computing has become a business evolution that is impacting all facets of business today, including sales, marketing, human capital management, supply chain, finance, manufacturing, quoting, ordering, service, support, email, and so on. As each of these functions move to the cloud they require migration and integration. Additionally, each vendor providing a cloud solution creates their own interface to the application. This fact creates a challenge in IT organizations in companies of all sizes and all locations globally as they attempt to understand and then manage these unique application interfaces and integrate applications from cloud to cloud and cloud to on premise. It is for these reasons that IBM Cast Iron® is an invaluable solution to a modern IT infrastructure.

Cloud computing can provide companies with the following capabilities to meet business needs:

- Flexibility in working practices, such as working from home, the office, or with mobile computing, which creates the need to access data and files from anywhere at any time
- Easy implementation of applications that are offered as a software as a service (SaaS) and that can be configured and running in a matter of days
- Low cost solutions that can be paid for incrementally
- A reduction in the IT resource that is required for the maintenance of servers and infrastructure
- A reduction of impact from software upgrades and maintenance

However, the adoption of SaaS applications can mean that additional silos of information are created, which can lead to further disparate sources of information. These disparate sources create a challenge in that there is a hybrid architecture that includes on-premise solutions and the new SaaS applications. Integrating these applications and data can be key to the efficiency of the business. Integration can ensure that business users have access to the information that they require with the least possible friction, thus maximizing productivity and improving customer interaction.

Integration can be beneficial in the following situations:

- Migrating data to new SaaS applications
- Providing a single view of customer information in cloud and on-premise applications, for example a cloud-based CRM system and an on-premise Enterprise Resource Planning (ERP) system
- Using information from cloud marketing automation in e-commerce solutions
- Providing connectivity between private cloud systems and business partner solutions

An integration solution must bridge the gap between the on-premise existing systems and new cloud applications, platform, and infrastructure, providing a rapid and easy-to-use method of setting up the integrations.

WebSphere Cast Iron provides a solution that meets the challenge of integrating cloud applications with on-premise systems, cloud applications-to-cloud applications, and on-premise to on-premise applications, as illustrated in Figure 1 on page 3. The WebSphere Cast Iron environment focuses on the business requirements, the applications, and the business user requirements. It removes the daunting complexity of integration.
Example use cases

WebSphere Cast Iron was beneficial in the following typical use cases:

- **Exposing ERP information to sales agents**

  A company needed to make sales order information that was stored in multiple ERP systems available to sales agents who used a SaaS-based CRM system. Integrating the ERP information with the CRM system provides the agents visibility to the necessary information and avoids the agents having to sign on to multiple systems. The company had only a small IT department, with no substantial development capability, so they need a tool that business analysts can use.

  The initial project involved using WebSphere Cast Iron to create three orchestrations that took less than two weeks to develop. The orchestrations provided real-time integration of the ERP information into the CRM system. Over time, the integration capabilities were expanded. There are now over 150 orchestrations connecting a multitude of systems that are running both in batch and on request.

- **Integrating separate insurance policy systems**

  An insurance company has multiple systems that are used to manage new business. Having one system that provides quotes for policies and another system that is used to administer policies occasionally resulted in duplicate data entry and as a result, generated error conditions. In addition, many of the workflows involved in bringing in new business are manual, and vendors must provide documents in multiple formats.

  The company used WebSphere Cast Iron to provide bidirectional integration between the two systems. Policy quote information is integrated into the administrative system and vice versa, making it necessary to enter data only one time and ensuring the integrity of the data in both systems. Integrating data through key business systems ensured that files
were routed correctly and that workflow was not interrupted if a user is unavailable. Vendors must provide data only in one format with the integration solution making the data available to the systems where it is needed in the proper format. Finally, the integration solution eliminates errors that were introduced because of duplicate data entry.

> Synchronizing e-commerce systems and linking to the SaaS CRM application to provide a single view of customers

A commercial enterprise has two e-commerce systems that are populated with customer and order data that is currently not synchronized. The enterprise also has a CRM application where customer data is kept and a fulfillment system with inventory and product data. The enterprise used WebSphere Cast Iron to integrate the data in these systems to provide a more cohesive view of customer data.

The initial implementation included the following orchestrations that provided the initial population of data throughout the systems and the synchronization of information between systems:

- Data providing a single view of the customer (SVC) was populated into the SaaS CRM system from the enterprise’s existing systems using a web services integration.
- An orchestration with a short polling interval pushes account, order, inventory, and product information to the SVC from the e-commerce and fulfillment systems, ensuring that the customer service staff has the most current information.
- A nightly refresh of all stock keeping units (SKUs) in the e-commerce system occurs based on information from the fulfillment system. The orchestration uses secure file transfer to perform the refresh.
- Synchronization of customer records between the two e-commerce systems occurs on a regular basis, ensuring that when customers sign in to a system their data is available to them.

The WebSphere Cast Iron approach to integrating applications

WebSphere Cast Iron provides an approach to integrating applications that does not require any programming knowledge. You can build integration flows in WebSphere Cast Iron Studio (referred to in this paper as Studio), which is a graphical development environment that is installed to a personal computer (PC). With Studio, you create an integration project that contains one or more orchestrations. Each orchestration is built with a number of activities that define the flow of data. You can define the details of an activity from the configuration panes within Studio.

A project contains all of the assets that are required for the orchestrations to run, including any file schemas, WSDL files, and functions. The project also defines connectivity to the sources of data, the endpoints. Cast Iron contains many built-in connectors to applications (for example SAP), databases, and web services that make connecting to these endpoints straightforward.
Figure 2 outlines the Cast Iron approach. Within Studio, there is a simulated runtime environment to enable unit testing of the orchestrations with visibility of all data at all points. After you test the project, you can publish the project to the run time, where you can then manage and monitor the project. A browser-based interface, the Web Management Console (WMC), provides the capability to manage all functions on the run time.

**Cast Iron Live:** Cast Iron Live provides the same Studio development environment and runtime functionality as a physical or virtual Integration Appliance but through a cloud-based service. In Cast Iron Live, you publish a project to an environment, for example development, test, and production. The environment contains the functions of an on-premise Integration Appliance.

![Cast Iron approach to developing integrations](image)

As with any tool, there are preferred practices to implement designs. When processing large amounts of data, a poor design can mean that the integration takes an extraordinary amount of time or that it simply does not work. Each endpoint is different in its requirements, and any integration flow must use the characteristics of the endpoint to its best advantage, for example processing batches of data to optimize the speed of transactions.

Cast Iron also provides Template Integration Projects (TIPs) that encapsulate a specific integration use case between specific endpoints and that include preferred practices. You can download these TIPs from the Cast Iron community and modify to fit your precise needs.

Cast Iron Express uses a unique approach to the design and build of the integration workflows and is introduced in “Express edition” on page 23.
Architecture overview

Cast Iron provides the following models of implementation:

- An appliance model where the appliance can be either physical hardware or a virtual machine and where the Integration Appliance is installed on-premise, behind the firewall
- A SaaS model (Cast Iron Live)

Each of the three form factors (physical, virtual, or Cast Iron Live) allows for cloud-to-cloud, cloud to on premise and on premise to on premise integration. Each form factor allows for real time, near real time, and batch integrations.

This section introduces the components of a Cast Iron implementation, differentiating between the on-premise Integration Appliance and the cloud model (Cast Iron Live).

On-premise Integration Appliance

An on-premise appliance normally resides behind the firewall and not within a DMZ. For the development, test, and production life cycles, the runtime environments are typically separated and each has its own Integration Appliance that accesses the endpoints that are necessary for that environment. Figure 2 on page 5 outlines the approach for using an on-premise Integration Appliance.

You have full control of projects and their orchestrations on the appliance through the WMC. The orchestrations are started through a mechanism that is defined by an activity in the orchestration. These activities include scheduling, polling, or waiting for an incoming request, such as an HTTP Receive Request. Each orchestration must include at least one of these starter activities.

The Integration Appliance requires connectivity to the endpoints that are required by the orchestration. Data flows through the Integration Appliance and is stored internally as XML variables. The Integration Appliance allows you to control the logging for each orchestration.

Cast Iron Live

The multi-tenant Cast Iron Live service includes the following key components that allow you to design, run, and manage integrations, all in the cloud:

- A clustered runtime engine that runs the integrations and that has built-in fault-tolerance and recovery mechanisms
- A multi-tenant highly-available system to store the designed integrations
- A load-balancer to intelligently manage the loads throughout the various runtime engines
- Highly-available file-systems to store and manage logs that are related to the integrations

The design environment, referred to in Cast Iron Live as Designer, provides the same design capabilities and user interface as Studio does for the on-premise Integration Appliance.

You can access the Cast Iron Live interface from a web browser, as shown in Figure 3.

![WebSphere Cast Iron Live](image)

Figure 3  Cast Iron Live tabs for life cycle environments
You access the runtime environments through the Development, Production, and Test tabs. You can create projects in the Create tab and later change projects using the Modify tab.

The Modify tab, Figure 4, shows all projects that you are allowed to view.

![Cast Iron Live Modify tab showing a list of projects](image)

Each project has the following actions, as shown in Figure 5, which are initiated by clicking an icon:

- Edit Project
- Publish
- Delete
- Create New Version

![Cast Iron Live project Actions icons](image)

To edit a project, select Edit Project, and then select Edit Project in Designer. The Studio development environment opens with the same functionality that the on-premise installation has. You can then publish the project to one of the runtime environments by selecting Publish.

When using Studio in Cast Iron Live, development is the same as for an installation on the local PC. Studio in Cast Iron Live has access to the same endpoints that the PC has access to. When publishing to a runtime environment, the orchestration is run in the Cast Iron Live cloud.

Figure 6 on page 8 illustrates the Cast Iron Live process. A developer accesses Cast Iron Live through a web browser, creates projects, and develops these projects with Studio (which runs in a Java runtime environment on the PC). When complete, the developer publishes the project to a test environment. After testing, the projects are published to a production environment.
environment. You can also manage the environment, the projects, logs, and other components through a web browser. If you connect to applications or endpoints behind a firewall, the Secure Connector is required, as described in the following section.

**Secure Connector**

The Cast Iron Live Secure Connector allows orchestrations in Cast Iron Live to connect to endpoints behind a firewall. A separate Secure Connector is configured for each environment and is installed to a computer that is running the Windows or Linux operating systems behind the firewall.

The Secure Connector includes the following security features:

- The Secure Connector always initiates communication with Cast Iron Live and that communication is validated before the Secure Connector attempts further processing.

- Communication between the Secure Connector and Cast Iron Live is based on the standard SSL 128-bit encryption over HTTPS through port 443. When the Secure Connector starts, it undergoes the SSL/TLS handshake, authenticates through standard X.509 certificates, and establishes a TLS-encrypted tunnel if all connections are successful.

- When the TLS connection is established successfully, the Secure Connector sends a request to Cast Iron Live for authentication. Based on information that is provided by the Secure Connector, including a private key, Cast Iron Live ensures that only the correct Secure Connector is granted access to a particular environment of a tenant.
Data transmission and requests that are inbound to the Secure Connector from Cast Iron Live are limited to the available set of endpoint connectors that are provided by Cast Iron. Users must explicitly specify address and authentication information from each endpoint to which they are connecting.

Local scripts or executables cannot be run directly through the Secure Connector.

The Cast Iron Secure Connector can have the network or IPs, that it can access internally, restricted.

Further security information is available in the IBM white paper, *WebSphere Cast Iron Live Security*, which you can download from:


### Developing integrations

Integration workflows, or orchestrations, are contained within a project in Studio. When the project is complete, you publish it to the runtime environment.

Studio includes the following capabilities:

- The ability to design integrations from scratch using a drag-and-drop design palette
- A Template Integration Projects repository that allows you to reuse existing orchestrations
- Built-in connectivity to many cloud and on-premise applications
- Built-in transformation capabilities to improve data quality before the data reaches the target system
- Built-in functions to transform data from source format to the format that is required by the target and to build relevant mapping rules
- The ability to build sophisticated workflows that include error-handling routines and re-try logic
- The ability to process messages in batch or real time
- Tools to unit test and verify whole or partial integration workflows before deploying them to the Integration Appliance
- One-click publishing of the completed integration workflows to the Integration Appliance
- A Connector Development Kit (CDK) to build connectors to custom applications that expose standards-based interfaces

The following Studio main components, illustrated in Figure 7 on page 10, enable the rapid development of integration projects:

- The main workspace where the activities are placed to build the orchestration (the top left pane in the figure)
- The configuration pane that contains the checklist and items that are configured for each activity (the bottom left pane in the figure)
- A tabulated section for assets of the project (the column to the right of the figure)
An orchestration is built by dragging activities onto the main workspace. Selecting an activity on the workspace opens the configuration pane for that activity. The configuration consists of a checklist of items that must be configured.

Connectors

Cast Iron contains built-in connectors to many applications. However, providing a connector for every application in the market is not practical. Companies also often build their own internal applications to which they want to connect. Although you can rely on generic connectivity through web services or can access data directly from the database to connect to applications, you can also use the Connector Development Kit (CDK) to develop a specific connector to an application.

The CDK is a wizard-driven tool that enables the development of a connector to abstract, specific functionality of the application, for example inserting new records or updating existing
records. The CDK provides all the necessary tools to build the connector and also to perform unit testing, integration testing, and packaging and deploying the connector.

When new connectors are released by IBM Cast Iron, you can download them from Studio.

**Built-in connectors:** Studio built-in connectors have a discovery mechanism that lists objects, data fields, and parameters for the endpoint activity. For example, with the SAP Invoke RFC activity, you can browse the list of RFCs. When you select an RFC, the Cast Iron connector automatically retrieves the list of input parameters and the data fields that are returned.

**Secure communications**

When communicating with endpoints, such as applications, databases, and flat-files, Cast Iron can communicate using a variety of secure communication protocols:
- HTTPS (HTTP over SSL): Supports bilateral authentication, privacy, and integrity
- Secure web services using SOAP/HTTP over SSL: Supports bilateral authentication, privacy, and integrity
- Secure FTP (FTP over SSH) and FTPS (FTP over SSL or Implicit FTPS): Supports secure mechanisms for FTP server authentication, privacy, and integrity
- Secure Databases (SSL): Supports secure mechanism for database access
Data variables

Variables contain the data within the orchestration and are defined by a schema or data type. Mapping data for an activity uses variables, and new variables can be created as required. The Studio Variables tab, Figure 8 on page 12, shows all of the variables, their properties within the project, and the schema and activities where the variables are used. From this tab, you can jump to the activity where the variable is used.

![Figure 8: Studio assets section showing Variables tab](image-url)
Activities and configurations

You build a Cast Iron orchestration from a number of activities, which are listed by category in the Studio Activities tab, shown in Figure 9. Activities exist for all connectors, and there are activities for handling workflow logic, for example error handling with Try/Catch blocks and transformations. Some activities are defined as starter activities, as described in, “Defining a starter activity for an orchestration job” on page 16.

You use an activity by dragging it to the workspace. After you place an activity on the workspace, you can move, delete, or reconfigure it at any time.

Figure 9  Studio Activities tab
Figure 10 shows an orchestration in the workspace with the following activities:

- A Receive Request, which is the starter activity that receives a request from an HTTP endpoint
- A SAP activity, the Invoke RFC, which is the orchestration that the chosen RFC uses to retrieve data from SAP
- A Salesforce.com connector Upsert Objects, which performs the Salesforce.com function to update or insert a record to the selected Salesforce.com object
- A Send Response, which sends a response back to the HTTP requestor
You cannot verify or publish a project if there are incomplete configurations, so Studio provides the ability to validate the orchestrations before publishing them.

### Transforming and mapping data

The activities for an endpoint include a checklist of items for mapping input and output values, except for those activities that only have either inputs or outputs, for example HTTP Receive Request.

In a mapping, the **map inputs** define data that is sent to the activity. The **map outputs** determine the data that can be used by other activities in the orchestration. Mapping is easy to configure using the configuration panes.

#### Defining map inputs

Use the Map Inputs option in the checklist to specify data that is sent to the activity:

1. **Click Select Inputs** in the From Orchestration section to select the variables that are to be used. You can select more than one input variable.
2. Map the data fields to the activity input in the To Activity section by dragging the activity.
3. A function is applied to a data field by dropping the function to the center section and mapping the input data to the function and the function to the activity.

Figure 12 shows an example of mapped inputs.

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**Figure 12** Studio example of mapped inputs
Map outputs

Use the Map Outputs option in the checklist to select the data that is required by other activities, for example, data that is required to be passed to an endpoint or return codes from an activity that need to be queried. One or more new variables are created for the data. Figure 13 shows an example of mapped outputs.

![Figure 13 Studio example of mapped outputs](image)

Defining a starter activity for an orchestration job

Orchestrations start according to the starter activity that is used. An orchestration must have at least one starter activity and can have more than one starter activity when a Pick activity is used. Starter activities are denoted in the Activities tab by a specific icon 

When an orchestration starts, a new job is created on the appliance with a unique identifier. The WMC gives you full control over how an orchestration job is run and whether jobs can run in parallel.

Orchestrations can include the following starter activities:

- **Schedule Job**
  
  A new orchestration job is created at each scheduled time and the date-time value is available in Map Outputs.

- **HTML Receive Request**
  
  An HTTP request can be sent to the appliance to start the orchestration. A unique URL must be specified in the configuration for the activity, and the HTTP headers and body are available in the Map Outputs section.

- **Provide Service**
  
  A web service request can be made to the appliance to start an orchestration job.
Endpoint specific activities

These activities include receiving an IDOC from an SAP system and polling activities, such as for getting updated database records or updated records from Salesforce.com.

Error handling

Studio provides the following activities for handling errors:

- Catch blocks for the entire orchestration
- Try...Catch blocks containing other activities where multiple Catch blocks can be added
- If...Then logic for checking results from activities
- Retry connections for endpoints
- XML validation

In addition, you can set up Simple Network Management Protocol (SNMP) notifications on the Integration Appliance using the WMC.

Testing

Studio provides the Verify tool to unit test and verify that orchestrations are functioning as expected. An orchestration job can be started, and the orchestration then waits for the starter activity to initiate. The HTTP Post utility provides an easy way to test and verify the orchestration. Detailed logged information about how the data flows through the various steps in the orchestration is provided to help you easily identify problem areas.
Figure 14 shows a test of an orchestration in the Verify tab. Each activity is shown in the top panel, and you can view the data at any point for any activity. The data for the variable SAP Response is shown in the lower panel.

Figure 14  Example of Verify tab used for testing the orchestration

Individual activities can also be tested with the verify tool. Rather than running the entire orchestration, you can use a Verify Activity menu item.
You can test the mapping for both Map Inputs and Map Outputs in the configuration pane. This testing is useful for confirming any transformations that might occur in the map. Figure 15 shows a test of the map for the Salesforce.com Upsert activity. The ability to generate test data is provided.

![Figure 15](image_url)  
**Figure 15**  
Testing the mapping for Map Output for an activity

**Reuse: Template Integration Projects**

Although Studio provides the capability to build sophisticated integrations from the beginning, Cast Iron also provides Template Integration Projects that encapsulate a specific integration use case between specific endpoints and include preferred practices. A common repository that includes all of the available TIPs that are published is available for download by any customer or IBM Business Partner. These TIPs are authored by internal or external integration experts who have expertise with the endpoints for which they authored the integrations.
Using the TIPs provides the following key benefits:

- Save costs because 80% of the developer effort to build an integration is already codified in the template. The vast majority of the remaining effort involves using a wizard to configure the endpoint and apply any special customizations, such as custom fields or objects mapping and special business logic.
- Readily referenceable preferred practices because each certified TIP is carefully authored and provides a method to reference and learn from other users and Cast Iron experts.
- Flexible to adapt to changes because the TIPs and TIP configuration wizard allow a user to modify an integration when business needs change and additional fields or new business rules must be accommodated. The wizard automatically provides options for a user to select custom fields, change maps, or change business rules.

Deploying projects

After testing the project, publish it to the runtime environment with a single Studio menu command (File → Publish). After publishing the project, click Run Configuration in the WMC to start it. The enabled orchestrations in the project run perpetually with the orchestration jobs created, according to the starter activities used.

Cast Iron also allows you to export projects from Studio. The exported project can then be imported into the run time (Cast Iron Live or an Integration Appliance) using the WMC. This technique is useful in situations where Studio and the Integration Appliance are on separate networks or when developers do not have the authority to publish directly to the runtime, but instead, export the project to a source control system where the administrator picks up the project for import into the runtime.

Updating projects

Integration rules and workflows are subject to changes as business evolves. Several capabilities are provided that allow administrators to manage and deploy changes to the Cast Iron environments. When you make changes to the orchestrations in Studio, you can easily save the orchestrations to a new version. The Cast Iron Live service also includes a one-click approach to creating a new version on the saved projects. In addition, you can clone published project configurations as a new version to keep a history of changes.
Management and monitoring

You can use the WMC dashboard to obtain an overview of the status of the Integration Appliance, as shown in Figure 16. Each project configuration is shown with a list of jobs, and an instant view of resource utilization is provided. You can drill down into each project configuration to view detailed logs, which are available for each job and for the system.

![Figure 16 Web Management Console dashboard](image)

Logging level settings, shown in Figure 17, allow for separate levels of error logging from none through to logging all details of each activity.

![Figure 17 Web Management Console orchestration settings](image)

The dashboard also shows the resource utilization of the Integration Appliance, and you can drill down to more detail.

You can configure notifications. A management API is available that enables you to write scripts for all aspects of the Integration Appliance, including monitoring orchestrations, logging, and security.

Availability and scaling

The Cast Iron architecture and design includes the following features for ensuring reliable and fast service and for providing for maximum availability:

- A high availability (HA) topology
Parallel appliance capability
• Orchestration design to optimize efficiency
• Very low downtime for deployment of updates to projects
• Very low maintenance downtime for upgrades to the appliance

Upgrading to a new release

New releases of Studio and the Integration Appliance are easily installed. A new version of Studio is installed to the PC and does not overwrite the currently installed version. Thus, you can open existing projects and save them with the new version.

For the Integration Appliance, an update file is released (.vcrypt2 for Cast Iron Hypervisor, .scrypt2 for the physical appliance). You upload this file to the Integration Appliance through the WMC.

IBM provides advance notice for any scheduled downtime during upgrades to Cast Iron Live. Not all upgrades require downtime.

Cast Iron editions

IBM WebSphere® Cast Iron is available in the following editions:

• WebSphere Cast Iron Standard Edition
  This edition includes the base functionality for the development and deployment of orchestrations and connectivity to the SaaS and mid-market endpoints. The full mapping and function capabilities and the Connector Developer Kit (CDK) are included. The Standard Edition provides access to a repository of reusable templates to help you develop your integrations.

• WebSphere Cast Iron Enterprise Edition
  This edition includes all the capability of the Standard Edition and adds data quality, enterprise connectivity (for example SAP), high availability (requires two appliances), and management APIs to the Integration Appliance. The Enterprise Edition provides access to the repository of reusable templates and gives you the ability to create new reusable templates.

• WebSphere Cast Iron Express Edition
  This edition is a cloud-based offering that provides for integration between Salesforce.com and other data sources. Integrations can be created in minutes through a web browser. Full monitoring and administration is provided.

Standard and Enterprise editions are available on the following form factors:

• An appliance running within a virtual machine (WebSphere Cast Iron Hypervisor edition)
• A physical appliance (IBM WebSphere DataPower® Cast Iron Appliance XH40)
• The multi-tenant cloud offering Cast Iron Live

The functionality and orchestration development across these form factors are identical.
Express edition

Cast Iron Express Edition is a cloud solution that allows Salesforce.com administrators to configure, run, and manage integration projects between Salesforce.com and other data sources. The focus on simplicity allows you to configure connections and build maps between application endpoints. You can access, monitor, and administer all projects from a centralized management console.

You use Cast Iron Express Edition through a web browser. Figure 18 shows the Welcome window that opens when you first sign in to Cast Iron Express Edition. Full help with video tutorials is provided from this welcome window.

Figure 18  Express Edition welcome window
The user interface for Cast Iron Express Edition is different from the Cast Iron Live user interface. Figure 19 shows an example of the creation of the field mapping between endpoints.

![Figure 19  Example of Express Edition mapping capability](image)


The team who wrote this paper

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