In this IBM Redpaper, we discuss how to set up clustered systems, using IBM® System Storage™ N3700 Model 2863-A20 as an example. This paper covers:

- Hardware setup, such as cabling and connecting to local area networks (LANs) and expansion shelves such as the System Storage EXN2000 expansion unit
- Initial setup of the cluster nodes and cluster configuration
- Disk ownership in a clustered environment

We start our planning and installation procedure after unpacking and mounting the systems in the 19” rack.
Planning the implementation

Regardless of whether or not you are installing a single-node or clustered systems environment, planning and preparation are of particular importance. Planning and preparation save time during the installation and configuration and often prevent problems. Gather information and plan before the systems are installed. Remember, we do not discuss the physical planning and mounting the appliances and expansions into racks in this IBM Redpaper. You can obtain more information about those subjects in IBM System Storage N series N3700 Hardware and Service Guide, GA32-0515.

Disk ownership

A System Storage N series cluster consists of two nodes that are able to takeover/failover their resources or services to the associated counterpart nodes. This functionality assumes that all resources can be accessed by each node. That means both nodes must have access to all disks physically (cabling) and logically (cluster software). The N3700 Model A20 combines both cluster nodes in one shelf.

Each disk has a preferred ownership and “stays” on the owner node until a takeover occurs. Ownership can be either to Node A or Node B (Figure 1).

![Diagram of disk ownership](image)
The following table (Table 1) shows a sample disk ownership.

### Table 1  Disk ownership sample

<table>
<thead>
<tr>
<th>Bay number</th>
<th>Disk shelf 1</th>
<th>Disk shelf 2</th>
<th>Disk shelf 3</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>13 12 11 10 9 8 7 6 5 4 3 2 1 0</td>
<td>13 12 11 10 9 8 7 6 5 4 3 2 1 0</td>
<td>13 12 11 10 9 8 7 6 5 4 3 2 1 0</td>
</tr>
<tr>
<td>Node A</td>
<td>X X X X X X X X X X</td>
<td>X X X X X X X X X</td>
<td>X X X X X X X X X</td>
</tr>
<tr>
<td>Node B</td>
<td>X X X X X X X X X X</td>
<td>X X X X X X X X X</td>
<td>X X X X X X X X X</td>
</tr>
</tbody>
</table>

X marks the node that owns the disk. A dash (-) means no disk in place. Disks in bay 0 and 1 (shelf 1 and 2) are SCSI Enclosure Services (SES) disks.

**Note:** Disk ownership is changed after the initial setup, or after adding additional disks. Use the `disk assign` command to change ownership, and the `storage disk show` command to determine which node owns which disk.
Check disk assignment after setup using the CLI command `storage show disk`, or the Web interface **FilerView → Storage → Manage.** Figure 2 illustrates disks in a sample clustered environment.

**Tip:** Plan the disk assignment carefully. Load balancing or active/passive configurations can be reflected in the disk assignment procedure.

### Setting up the hardware

Now, we describe the installation and setup of the System Storage N3700 Model A20, the clustered storage system, and the attachment of the System Storage EXN2000 expansion unit.

**Tip:** Check the interoperability matrix for supported configurations.
**Attention:** The N3700 and EXN2000 use sensitive electronic components. To avoid damage to them, wear an antistatic wrist strap and grounding leash for the installation.

### Tools and equipment

The N3700 Model A20 shipment package includes:

- N3700 base unit (equipped with two CPU modules)
- Power supplies
- Power cords
- Two console cables (RJ45-DB9) for a serial console
- Fibre channel terminators
- Publications
- Setup kit
- Software licenses

Before you install the hardware, make sure that you already have the appropriate tools and equipment assembled to use (client-supplied items):

- Flathead screwdriver, and #1 and #2 Phillips head screwdrivers
- Pointed tool (to use for setting termination switches)
- ASCII terminal, console (for example, a notebook computer or PC with serial port)
- Null modem cable (to connect to the console serial port)
- Ethernet local area network (LAN) cables required for file serving network
- Fibre channel cables for EXN2000 or tape connection (cables to EXN2000 included)

**Note:** The N3700 A20 provides two DB-9 to RJ-45 console adapters, one for each CPU module. You can use this connection to connect a console to the Filer. Remember to use a null modem cable.

Refer to *IBM System Storage N series N3700 Hardware and Service Guide*, GA32-0515, and *Installation and Setup Instructions for an System Storage N3700 and an EXN2000 Expansion Unit*, GA32-0517, for more information while mounting and installing the N3700 filer.

### The N3700 Model A20

This section describes the hardware installation of the clustered N3700 Model A20 storage system. First, we describe the components of the system.
Components
The N3700 Model A20 filer ships with two power supplies (PSU1 and PSU2), which are located on the back panel on the rightmost and leftmost sides of the N3700 appliance. Each power supply has its own ac power cord.

Note: We recommend that you use independent, separate power sources.

The CPU module Node B is on the middle, bottom of the back panel, module Node A on the middle, top of the shelf (Figure 3).

![N3700 Model A20 back panel](image)

Each of the CPU modules (Figure 4 on page 7) hosts several LEDs and ports. The ports are:

- Two Ethernet ports (green)
- Console port (purple)
- Two fibre channel ports:
  - Fibre channel port 1 (optical, orange) is used for third-party devices (such as tape for backup).
  - Fibre channel port 2 (copper, blue) is used for connections to EXN2000 expansion modules.
The shelf ID switch and appliance and disk shelf loop switch are between the CPU modules.

The illustration in Figure 4 shows the CPU module ports. Next, we describe installing the N3700 cluster.

![Figure 4 N3700 CPU module](image)

**Connections and cabling**

After unpacking and mounting the N3700 and all EXN2000s in a 19" rack, we first install the base unit (two CPU modules), and then we describe the attachment of the EXN2000 units. Perform the following steps:

1. Make sure that the N3700 system and its EXN2000 units are turned off.
2. Set the shelf ID of the N3700 base unit to 1 (Figure 5).

**Important:** The power to N3700 must be turned off before changing the shelf ID.

![Figure 5 Setting the shelf ID](image)
3. Set the 1Gb/2Gb switch to the 1Gb position (Figure 6).

![1Gb/2Gb Switch](image)

**Figure 6 Setting the 1Gb/2Gb switch**

4. Connect the Ethernet cable to the (green) Ethernet port in the middle of the controller module's Node A. Repeat this for Node B. See Figure 7 on page 9.

5. Connect the console cables (DB9-RJ45 converter) to the console port (purple) from Node B and Node A on the back of the appliance (Figure 7 on page 9). If you are attaching a third-party device, such as a tape backup or a fibre channel switch, leave the fibre channel ports (orange ports) un-terminated. Refer to “Connecting to third-party devices” in *IBM System Storage N series N3700 Hardware and Service Guide*, GA32-0515, for details.
6. If no third-party device will be attached to the fibre channel ports (orange ports), insert the fibre channel terminator or loopback terminator into the fibre channel ports (orange ports) at the CPU modules (Node A and Node B) (Figure 7).

![Fibre Channel terminator and Network cable](image)

**Figure 7  Connecting Ethernet, console cables, and fibre channel terminator**

7. If an EXN2000 disk shelf will not be attached, set the terminate switch on both CPU modules (Node B and Node A) to ON (Figure 8).

![Terminate switch](image)

**Figure 8  No EXN2000 attached**

If an EXN2000 will not be attached, proceed as follows (system is still off):

a. Plug in the power cord to the left and right power supplies.

b. Fasten the power cords with the hold-down clamps.

c. Plug the other ends of the power cords into the grounded ac power source.

d. Proceed with the initial setup in “Initial configuration” on page 13.
8. If you are connecting one or more EXN2000 disk shelves, set the terminate switch on the CPU modules (Node B and Node A) to OFF (Figure 9).

![Figure 9 EXN2000 attached](image)

9. Proceed if you are connecting additional EXN2000 disk shelves. Otherwise, go to “Initial configuration” on page 13.

**Note:** The N3700 supports hot plugging a disk shelf. Refer to *IBM System Storage N series N3700 Hardware and Service Guide*, GA32-0515, for details and restrictions.

**Attention:** The N3700 and the EXN2000 shelves use sensitive electronic components. To avoid damaging them, put on an antistatic wrist strap and grounding leash for the installation.

If one or more EXN2000s will be attached, proceed as follows (remember, during the initial hardware setup, the N3700 system is still turned off). Perform the following steps (Figure 10 on page 11):

a. Confirm that the shelf ID of the base unit is set to 1.

b. Connect the fibre channel port (blue) of Node B (lower CPU module) to the first EXN2000 disk shelf ESH2 module B (In port).

c. Connect the fibre channel port (blue) of Node A (upper CPU module) to the first EXN2000 disk shelf ESH2 module A (In port).

d. Attach the grounding cable (EXN2000, base shelf).
e. Set the EXN2000 shelf ID to 2 and set the disk shelf loop speed to 1 Gb.

f. If you attach only one EXN2000, plug in the power cord to the left and right power supplies, fasten the power cords with the hold-down clamps, and plug the other ends of the power cords into grounded ac power source. Skip adding a second EXN2000 and proceed with the initial configuration.

g. If you are adding additional EXN2000 shelves, cable the EXN2000 (ID 2) ESH2 Mod. B (Out port) to EXN2000 (ID 3) ESH2 Mod. B (In port) and EXN2000 (ID 2) ESH2 Mod. A (Out port) to EXN2000 (ID 3) ESH2 Mod. A (In port).
h. Attach the grounding cable (EXN2000 #1 and #2). See Figure 11.

i. Set the EXN2000 shelf ID (second EXN2000) to 3 and set the disk shelf loop speed to 1 Gb.

j. Repeat the previous steps if a third EXN2000 will be attached.

k. Plug in the power cord to the left and right power supplies, fasten the power cords with the hold-down clamps, and plug the other ends of the power cords into grounded ac power source.
Initial configuration

Next, we describe the initial configuration after booting the System Storage N series filer for the first time. After turning on your system for the first time, run diagnostics to make sure that it is functioning properly and to diagnose any hardware problems.

N3700 initial setup

Ensure that the hardware setup of the N3700 is complete. Refer to “Setting up the hardware” on page 4 for details about the hardware setup (shelf IDs, speed settings, grounding, termination, and cabling).

**Note:** Repeat the initial configuration on both nodes (Node A and Node B).

The System Storage N series filer is shipped with a complete version of the System Storage N series software. During the setup procedure, several files are updated with the information provided during the configuration procedure.

These files are:

- /etc/rc
- /etc/exports
- /etc/hosts
- /etc/hosts.equiv
- /etc/dgateways
- /etc/nsswitch.conf
- /etc/resolv.conf

Setup method

You can set up the system using various interfaces. You can use the serial connection with a console PC for the very first configuration steps.

**Console PC**

Use the null modem cable to connect the console adapter cable of the N3700 node to the serial port of the console PC or notebook computer. Plug the console adapter cable into the console port (purple) of the CPU module of the filer (Figure 4 on page 7). Note the following console settings:

- Baud: 9600
- Data bit: 8
- Parity: None
- Stop Bits: 1
Flow control: None

**Web browser**
If DHCP is enabled, you can use a Telnet client for the setup. To keep the installation simple, we skip this and continue with the console setup.

**Turn on the N3700**
Turn on the N3700 in the following order:
1. EXN2000 (expansion disk shelves)
2. N3700 appliance (base unit)

**Tip:** The default spin-up time for all disks in the appliance is 60 seconds. Reduce this spin-up time to 20 seconds by turning on the switches of both power supplies within 5 seconds of each other.

**Setup and configuration**
After the system is connected properly and turned on for the first time, the initial setup starts with the basic filer settings. Enter the settings according to your planning worksheets. The initial configuration must be done on *both* nodes. Proceed with the following steps on Node A and Node B:
1. Enter your new host name: *itso-n1*

   See the screens shown in Figure 12 on page 15 and Figure 13 on page 16 for more details.

**Note:** During the setup, you are asked to continue the configuration using the Web interface. If you select No, the setup continues using the command line interface. If you select Yes, you can use the Web interface through the IP address that previously displayed.

You can leave the default time zone settings and then configure the time zone after the initial configuration.

The initial setup starts automatically when the system is turned on for the first time. The basic configuration depends on which licenses are installed on your system before shipment.

The following screen captures might vary from your environment, depending on which licenses are installed, the Data ONTAP® software level, and the hardware you are using. For example, if you did not obtain a CIFS license, the CIFS setup does not appear during the initial configuration.
Figure 12  Initial setup: Host and network definitions
This process will enable CIFS access to the filer from a Windows(R) system. Use "?" for help at any prompt and Ctrl-C to exit without committing changes.

Your filer is currently visible to all systems using WINS. The WINS name server currently configured is: [ 9.1.38.12 ].

(1) Keep the current WINS configuration
(2) Change the current WINS name server address(es)
(3) Disable WINS

Selection [1-3]? [1]: 1

A filer can be configured for multiprotocol access, or as an NTFS-only filer. Since multiple protocols are currently licensed on this filer, we recommend that you configure this filer as a multiprotocol filer.

(1) Multiprotocol filer
(2) NTFS-only filer

Selection [1-2]? [1]: 1

CIFS requires local /etc/passwd and /etc/group files and default files will be created. The default passwd file contains entries for 'root', 'pcuser', and 'nobody'.

Enter the password for the root user: []:

Reenter the password:
The default name for this CIFS server is 'ITSO-N1'.

Would you like to change this name? [n]:

Data ONTAP CIFS services support four styles of user authentication.
Choose the one from the list below that best suits your situation.

(1) Active Directory domain authentication (Active Directory domains only)
(2) Windows NT 4 domain authentication (Windows NT or Active Directory domains)
(3) Windows Workgroup authentication using the filer's local user accounts
(4) /etc/pwdd and/or NIS/LDAP authentication

Selection [1-4]? [1]: 3

What is the name of the Workgroup? [WORKGROUP]:

CIFS - Starting SMB protocol...

It is recommended that you create the local administrator account (ITSO-N1\administrator) for this filer.

Do you want to create the ITSO-N1\administrator account? [y]:

Enter the new password for ITSO-N1\administrator:

Reenter the password:

Welcome to the WORKGROUP Windows(R) workgroup

CIFS local server is running.

Data ONTAP |itsc-n1.almaden.ibm.com|

login:

Figure 13  Initial setup: WINS, CIFS, and user authentication settings

Figure 14  Initial setup: Joining a Workgroup
2. After completing the initial setup procedure, we log on to the appliance:

   login: root
   password: <password_you_selected_during_setup>

3. Now we can start with disk management. First, we check the disk ownership. Each cluster node must have one or two disks (SES disks). Verify the disk information:

   storage show disk or sysconfig -r

4. Then, we assign the disks to the N3700 controllers Node A and Node B. Make sure you have your completed disk ownership worksheet.

   disk assign 0b.NN

5. After assigning the disks to the nodes, verify that all disks are assigned to the correct node with the `sysconfig -r` command (Figure 15).

```
lsas-n2> sysconfig -r
Aggregate aggr0 (online, raid0) (block checksums)
   Flex /aggr0/pelix0 (online, normal, active)
   RAID group /aggr0/pelix0/rg0 (normal)
         RAID Disk Device HA SHELF BAY CH AN Pool Type RPM Used (MB/blks) Phy
         ----------- ----------- -------- ---- ---- ---- ---- ---- ---- ---- ----
         data       v0.16  v0  1  0 FC:A  - FCAL N/A 120/246784  126
          /259200
         data       v0.17  v0  1  1 FC:A  - FCAL N/A 120/246784  126
          /259200

Space disks (empty)
Partner disks
         RAID Disk Device HA SHELF BAY CH AN Pool Type RPM Used (MB/blks) Phy
         ----------- ----------- -------- ---- ---- ---- ---- ---- ---- ---- ---- ---- ---- ---- ----
         partner   v4.45  v4  2  10 FC:B  - FCAL N/A  0/0  42/87156
         partner   v4.44  v4  2  12 FC:B  - FCAL N/A  0/0  42/87156
         partner   v4.43  v4  2  11 FC:B  - FCAL N/A  0/0  42/87156
         partner   v4.42  v4  2  10 FC:B  - FCAL N/A  0/0  42/87156
         partner   v4.41  v4  2  9 FC:B  - FCAL N/A  0/0  42/87156
         partner   v4.40  v4  2  8 FC:B  - FCAL N/A  0/0  42/87156
         partner   v4.39  v4  2  7 FC:B  - FCAL N/A  0/0  42/87156
```

Figure 15  Command line output: sysconfig -r
6. Verify the license settings and add missing or additional licenses. All licenses you bought with the hardware should already be installed on the filer. Use the following commands to show license information and add additional licenses to your system. Cluster licenses must be set on both nodes. Use the following commands to check the license settings on both storage systems and add additional licenses to your system:

```
license
license add wwxxyyzz
```

7. Reboot the system:

```
reboot
```

8. Now we can enable the cluster on one node. The command is cluster-aware, and you have to execute it only on one node (Figure 16):

```
cf enable
```

```

Figure 16  Command line: cf enable
```

9. Verify whether or not the cluster is enabled and that the other node is up and running (Figure 17):

```
cf status
```

```

Figure 17  Command line: cf status
```

The `cf monitor` command provides more information about the cluster.

```

Figure 18  Command line: cf monitor
```

10. Issue the takeover test through the takeover option:

```
cf takeover
```

If the takeover was not successful, run the Cluster Configuration Checker for N series NAS and iSCSI products at the following Web site and proceed as directed:

```
http://www.ibm.com/storage/support/nas
```
11. Check the status of the appliance cluster again (Figure 19):

   cf status

   ![Figure 19  Cluster status after takeover](image)

12. Then, bring the cluster back to its original state and check the status again:

   cf giveback
   cf status

   The cluster should be cluster enabled and both nodes up (Figure 20).

   ![Figure 20  Cluster status after giveback](image)

**Using a Web browser to complete the configuration**

After successfully completing the setup, log on to the N3700 through your Web browser. You can do this setup after you choose **Continue with Web Setup** during the initial configuration. Repeat these steps for both cluster nodes.

**Note:** There might be restrictions for the Web administration of the storage systems regarding browsers and Java™ versions. Currently, they are:

- Netscape Navigator 4.51 or later.
- Microsoft® Internet Explorer® 4.0 or later.
- Java and JavaScript™ must be enabled.
- Other browsers with Java/JavaScript might also work.

In addition to Microsoft Internet Explorer 6.0, we used the Mozilla Firefox browser (Version 1.0.1).
You can use the Setup Wizard for additional configuration tasks. The following step-by-step procedure describes this approach:

1. First, log on to the filer using the host name or IP address, as shown in Figure 12 on page 15. Use the user “root” and password. Use the information from your worksheets.

Use the following URL:

http://your_filenamename/na_admin/

Figure 21  System Storage N series Web logon process
Figure 22 shows the System Storage N series Web interface.

Figure 22  System Storage N series Web interface
2. Select **Wizards** (bottom left of FilerView) and then **Setup Wizard** (Figure 23).

![Figure 23   Starting the Setup Wizard](image)
3. The following figure contains settings from the initial setup. Verify these settings and make changes when needed (Figure 24).

**Tip:** You can use the shortcut: `http://your_filername/api`
4. Provide an Email Address, Location of the filer (data center, branch office, and so on), and the Administrative Host name (Figure 25).
5. The Filer Setup Wizard - Network Services window enables DNS and NIS services and gateway settings (Figure 26).

Figure 26  Setup Wizard: DNS, NIS, Gateway settings
6. The Filer Setup Wizard - Network Addresses window provides information about the network configuration, such as IP addresses, network masks, network type, and WINS settings (Figure 27).

![Image of Filer Setup Wizard - Network Addresses](image.png)

*Figure 27  Setup Wizard: IP configuration, MAC addresses*
7. Use the Protocol Configuration window to change the Microsoft Windows® domain, Windows administrator, Windows password, WINS servers, and NFS settings (Figure 28).

![Figure 28 Setup Wizard: Protocol Configuration (Microsoft Windows 2000)]
8. Verify the settings in the Confirmation window and proceed with the Setup Wizard by clicking Finish (Figure 29).
The Setup Wizard finishes and you receive a “successfully submitted” message stating that the configuration settings are complete (Figure 30). Wait a couple of minutes while the filer is updated with the new settings.

![Filer Setup Wizard - Finished](image)

**Figure 30  Setup Wizard: Status message**
The team that wrote this Redpaper

This Redpaper was produced by a team of specialists from around the world working at the International Technical Support Organization.

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